

# Literacy Clues Questions

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Use these questions to help you determine if a client may be a candidate for literacy upgrading. Choose a few that you are comfortable asking during a client intake/interview. If the client responds with a vague or unclear answer, consider making a referral to a literacy agency for an assessment.

Do you Google?

Have you had a history of job experiences that are less than 6 months?

Do you want to upgrade your skills to be more in line with jobs that are available?

Do you have a resume?

Have you applied recently for a passport?

Have you ever signed up for an online course?

Do you write "to-do" lists?

Do you use a budget?

Would you benefit from life skills coaching?

Do you have your Grade 12 diploma?

Are you comfortable using apps on a smart phone?

